

## Case Study

University of North Alabama College of Business:

# Student-centric engagement



#### **Key Solutions:**

- ▼ Paid Search
- Programmatic Marketing
- Enrollment Process Optimization
- Admissions Training

# **Challenge:**

Facing declining MBA enrollments, the University of North Alabama was looking to redesign its marketing and recruitment strategy.

## **Solution:**

We developed a paid-media strategy that resulted in more qualified leads. But it took more than advertising to increase new enrollments; it also required strengthened support systems to convert new inquiries into actual new students. By developing a student-centric operational model, we paired their market differentiation and digital campaign with a more optimized enrollment process.

### **Results:**

Amidst a market saturated with MBA programs, that powerful combination elevated engagement significantly and helped UNA achieve sustainable growth.

- 185% increase in new enrollments since 2013–14, making it the state's largest MBA program
- Process optimization sped up enrollment time for incoming student by weeks
- Successfully launched a new bachelor's-level online business program with 20 enrollments in the first term



**Location:** Southeastern region

Institution Type: Public, nonprofit

Collegis Education is a strategic partner whose revenue-growth solutions help colleges and universities maximize their enrollment potential through data-rich, technology-enabled, marketing, engagement and retention services. In programs supported by Collegis Education solutions, partner institutions have realized average new-enrollment gains of 20% in just the first year of partnership. With more than two decades of experience in higher education, the Collegis team develops holistic, interconnected strategies that enable institutions to realize long-term growth in accord with their mission and values.